



Online (Blended) Learning



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WHY ONLINE (BLENDED) LEARNING?

Here are 5 key benefits of Online Learning when compared to traditional classroom learning:

- What learners really want
- Faster delivery
- Lower costs
- More effective learning
- Lower environmental impact

It's What Learners Really Want

Evidence suggests that when given a choice, learners want mobile, relevant, personalised and self-paced content at a point of need. The digital revolution and smartphone boom has triggered huge changes in how we access, consume, discuss, and share content. Whilst many want learning at a point of need, many learn in evenings and at weekends and on the way to or from work.

Faster Delivery

A key advantage of online learning is that it has quicker delivery cycle times than traditional classroom-based instruction. In fact, research indicates that online learning reduces learning time significantly when compared to traditional learning because:

- it does not take as long to start and wrap up a learning session
- learners set their own pace, rather than the pace of the group
- no travel time is needed to get to and from training events
- learners can focus on elements of a programme they need to learn and can skip what they already know

Lower Costs

Because of the speed and ease in which e-learning is delivered, the costs of learning and development for an organisation are drastically reduced.

There are the immediate cost-effective gains of e-learning in terms of reducing training time as well as cost-effective savings in terms of trainers, course materials, travel and accommodation. However, it is equally important to highlight that Online Learning, when done right, can also improve an organisation's profitability.

More Effective Online Learning

Case Studies show that Online learning courses can have a positive and direct impact on an organisation's profitability by making it easy to learn and digest information. Online learning has the following positive benefits for learners:

- better attitude toward the Online Learning format and training in general
- improved scores on tests, certifications or other evaluations
- increase in number of learners who achieve a higher level or 'pass' exams
- greater ability to apply the new knowledge or processes on the job
- better long-term retention of information

Lower Environmental Impact

By providing an alternative to the paper-based learning and testing of traditional classrooms, Online Learning is an effective way for organisations to significantly reduce their carbon footprint.

The key areas in which Online Learning lowers an organisations' environmental impact are as follows:

- cuts down on the travel and accommodation costs associated with undertaking a course
- eliminates a lot of the need for paper, thus saving trees

WHAT ONLINE (BLENDED) LEARNING OPTIONS DO WE OFFER?

Qualifications – We can deliver and assess a range of Regulated Qualifications, 100% online without the need for the learner to attend a classroom or site based assessment. This means that Regulated Qualifications can now be completed anywhere, anytime in any place when it is convenient for employers and learners alike, all you need is an internet connection and a webcam.

E-Learning – Involves using a computer or laptop to deliver a course, whether it's in a Training Centre, part of your in-house employee training, or to further your own career at home. All e-Learning courses include a multiple choice test to confirm understanding of the content.

Packages – Are a collection of e-Learning products that can be purchased together as a “Package” that offers a saving compared to purchasing the products individually.

E-Books – are electronic Workbooks that come in a PDF format and provide a more texted based solution for those individuals who prefer learning in this way. Each course can be read on a computer, a laptop, or any mobile device and all involve a multiple choice test to confirm understanding of the content.

Video learning – Video is a useful alternative to e-learning and e-books for learners who prefer to study and retain information best when information is presented to them in a visual format. Each video course involves a multiple choice test to confirm understanding of the content.

Distance Learning – Distance Learning courses are facilitated by physical Workbooks and liaison with the course tutor via the post. All work is completed by the learner and posted back to their tutor who will in turn provide any necessary feedback by return. All Distance Learning courses are completed by a Multiple choice test to confirm understanding of the content. These courses are currently only available to existing customers via your e-Learning Portal.

FREQUENTLY ASKED QUESTIONS

Q. How do I access the online (Blended) Learning once I have purchased it?

The first time you make a purchase you will be emailed a link to access your Blended Learning Portal, please bookmark this in your browser, or save the email with the link.

When you login to your Blended Learning Portal using the username and password you created when registering, your purchases will be available to view, you can follow progress, see when tests have been completed and access your certificates. After your first purchase, you must make further purchases directly through your Blended Learning Portal.

Q. Do I need an Access Code to login to the Blended Learning Portal?

No, normally, all managers and learners can login using their email address and a password. The only time you would need an access code would be if your manager has created your account for you and didn't know your email address. In this instance the system will generate an access code for the manager to give to you for you to use. The access code has nothing to do with special offers or discounts.

Q. I'm purchasing online Learning on behalf for my Organisation, how do I manage my learners and monitor their progress?

If you make an initial purchase for more than one item of online learning, an account will be created for you as a manager and you will be emailed a link to access your Blended Learning Portal. Please bookmark this link in your browser, or save the email with the link.

When you login to your Blended Learning Portal, your purchases will be available to view, you can create users and the system will automatically email them with their own personal login details for their own Blended Learning Portal; allocate E-Learning; e-Books; Video Learning; and Qualifications to different users; you can follow their progress; see when tests have been completed and access their certificates; you can also set up accounts for other managers within your organisation so that they can manage online learning for their staff. After your first purchase, you must make further purchases directly through your Blended Learning Portal. Also, if you are buying 10 or more online learning products, please contact us to discuss if any discounts are available.

Q. Do you give discounts for multiple purchases?

Yes we do, if you want to buy 10 or more online learning products, please contact us to discuss if any discounts are available. For Corporate Customers and Local Authorities wishing to purchase larger numbers, we give generous discounts on most online learning if you pay for credits in advance via Credit Card or on payment of our Invoice. Credits can be conveniently managed via your Blended Learning Portal account.

Q. If I already have a personal login to STC's Blended Learning Portal, but I now want to purchase & manage online (Blended) Learning on behalf of my Organisation, how do I change my account to a Managers Account?

Please email info@skillstrainingcentre.co.uk with your request. We can then convert your account from a personal one to a Managers Account.

Q. How many times can learners access the online learning products I have purchased?

As many times as they like, until they pass the test. Then you/they can access the record of what they have completed and the certificate as often as you want.

Q. If I don't pass the test at the end, do I need to purchase the product again?

No, not for e-Learning; e-Books; Packages; and Video Learning, you can take the test(s) as many times as you like until you pass. Qualifications and Distance Learning may have additional charges for re-takes of the Assessments.

Q. How do I access my Certificate?

For e-Learning; e-Books; Packages; and Video Learning, you can access your certificates via your Blended Learning Portal and download and print them as often as you want. Distance Learning Certificates are sent directly to learners via the post and for Qualifications, certificates are issued to learners by the relevant awarding body.

Q. What do the Certificates for e-Learning; e-Books; Videos & Packages look like?




Q. How does it work if I purchase a Qualification?

All of the learning material you need is provided in your portal in the same way the e-Learning courses are. At the start of the programme, you are required to upload your ID to confirm your identity. Once you have been through the course learning content, you will have access to the Qualification Assessment. You need access to a computer with a camera when taking the assessment.

The system monitors you while you are taking the Multiple Choice Questions. Once the test is completed, if you pass, the invigilation/verification team are notified. If they are satisfied everything is in order, they handover to the Awarding Body for them to confirm and issue your Certification.

Q. I have other questions?

If your question relates to use of the portal, additional Help & Support is available directly from the Blended Learning Portal. On the login page there are two places to access help and support. Firstly, by clicking on the link "Visit the Help Centre and review the FAQ's" and secondly by clicking on the  button at the bottom left of the screen, this is also visible all of the time you are logged in.

If the FAQ's don't answer your questions, you can send a message to "Support" through the system. For help & support using the portal or any other question you can also call 020 8619 0939 or email info@skillstrainingcentre.co.uk

BLENDLED LEARNING OPTIONS

CATEGORY	FORMAT
COMMUNICATION SKILLS	
Communication	e-Learning
Communication	Video
Speech, Language and Communication (SLC) within Education (Paper Based)	Distance Learning
FINANCE	
Bribery Act Awareness	e-Learning
Finance Essentials	Video
Money Laundering Awareness	e-Learning
Skillsfirst Level 3 Certificate in Introduction to Financial Trading (RQF)	Qualification
Skillsfirst Level 5 Diploma in Financial Trading (RQF)	Qualification
FIRST AID	
Essential First Aid	Video
First Aid	e-Learning
First Aid Awareness	e-Book
First Aid Awareness (Paper Based)	Distance Learning
First Aid Burns	e-Learning
Paediatric First Aid	e-Learning
FOOD SAFETY	
Food Hygiene (Paper Based)	Distance Learning
Food Hygiene and Safety - Level 3 (Paper Based)	Distance Learning
Food Safety - Level 1	e-Learning
Food Safety - Level 2 in Catering	e-Learning
Food Safety - Level 2 in Manufacturing	e-Learning
Food Safety - Level 2 in Retail	e-Learning
Introduction to the Food and Beverage Industry	e-Learning
Level 3 Award in Supervising Food Safety	e-Learning
Nutrition Awareness	e-Learning
TQUK Level 2 Award in Food Safety – Catering (QCF)	Qualification
TQUK Level 2 Award in Food Safety – Manufacturing (QCF)	Qualification
TQUK Level 2 Award in Food Safety – Retail (QCF)	Qualification
HEALTH & SAFETY	
Asbestos Awareness	e-Learning
COSHH	e-Learning
Fire Safety	e-Learning
Fire Warden (Paper Based)	Distance Learning
Fire Warden / Marshal	e-Learning
Health & Safety	Video
Health and Safety	e-Learning
Health and Safety Awareness (Paper Based)	Distance Learning
Health and Safety in the Workplace	e-Book
Health and Safety in the Workplace (Paper Based)	Distance Learning
Lone Working Essentials	e-Learning
Manual Handling of Objects	e-Learning
Moving and Handling of People	e-Learning
Preventing Radicalisation	e-Learning
RIDDOR	e-Learning
Risk Assessment	Video
Risk Assessment (Paper Based)	Distance Learning
TQUK Level 2 Award in Fire Safety Principles (QCF)	Qualification
TQUK Level 2 Award in Health & Safety at Work (QCF)	Qualification
Understanding Infection Control for Tattooists and Piercing Professionals (Paper Based)	Distance Learning
Working at Height	e-Learning

HEALTH & SOCIAL CARE	
Acquired Brain Injury	e-Book
Acquired Brain Injury (Paper Based)	Distance Learning
Administration in Medical Settings (Paper Based)	Distance Learning
Adults at Risk - Scotland (Paper Based)	Distance Learning
Age Verification	e-Learning
Allergen Awareness	e-Learning
Anaphylaxis	e-Learning
Asperger Syndrome Awareness (Paper Based)	Distance Learning
Aspergers Syndrome	e-Learning
Autism Awareness	e-Learning
Autism Awareness	e-Book
Autism Awareness (Paper Based)	Distance Learning
Autism Awareness for Educators (Paper Based)	Distance Learning
Awareness of Mental Health, Dementia & Learning Disability	Video
Basic Life Support	e-Learning
Blood Transfusion	e-Learning
Care Certificate - Full Package (optional full package deal)	Package
Care Certificate (Paper Based)	Distance Learning
Care Certificate - Standard 1: Understand Your Role	e-Learning
Care Certificate - Standard 1: Understand Your Role	e-Book
Care Certificate - Standard 2: Your Personal Development	e-Learning
Care Certificate - Standard 2: Your Personal Development	e-Book
Care Certificate - Standard 3: Duty of Care	e-Learning
Care Certificate - Standard 3: Duty of Care	e-Book
Care Certificate - Standard 4: Equality and Diversity	e-Learning
Care Certificate - Standard 4: Equality and Diversity	e-Book
Care Certificate - Standard 5: Work in A Person Centred Way	e-Learning
Care Certificate - Standard 5: Work in A Person Centred Way	e-Book
Care Certificate - Standard 6: Communication	e-Learning
Care Certificate - Standard 6: Communication	e-Book
Care Certificate - Standard 7: Privacy and Dignity	e-Learning
Care Certificate - Standard 7: Privacy and Dignity	e-Book
Care Certificate - Standard 8: Fluids and Nutrition	e-Learning
Care Certificate - Standard 8: Fluids and Nutrition	e-Book
Care Certificate - Standard 9: Awareness of Mental Health Conditions	e-Learning
Care Certificate - Standard 9: Dementia	e-Learning
Care Certificate - Standard 9: Learning Disability	e-Learning
Care Certificate - Standard 9: Mental Health, Dementia & Learning Disabilities	e-Book
Care Certificate - Standard 10: Safeguarding Adults	e-Learning
Care Certificate - Standard 10: Safeguarding Adults	e-Book
Care Certificate - Standard 11: Safeguarding Children	e-Learning
Care Certificate - Standard 11: Safeguarding Children	e-Book
Care Certificate - Standard 12: Basic Life Support	e-Learning
Care Certificate - Standard 12: Basic Life Support	e-Book
Care Certificate - Standard 13: Health and Safety	e-Learning
Care Certificate - Standard 13: Health and Safety	e-Book
Care Certificate - Standard 14: Handling Information	e-Learning
Care Certificate - Standard 14: Handling Information	e-Book
Care Certificate - Standard 15: Infection Prevention and Control	e-Learning
Care Certificate - Standard 15: Infection Prevention and Control	e-Book
Care Planning	e-Book
Care Planning (Paper Based)	Distance Learning
Care Planning and Record Keeping	e-Learning
Care Skills (Paper Based)	Distance Learning
Carers Awareness	e-Learning
Catheterisation	e-Learning
Challenging Behaviour - Children and Young People (Paper Based)	Distance Learning
Challenging Behaviour - Elderly (Paper Based)	Distance Learning
Consent in a Care Environment	e-Learning

Continence Care (Paper Based)	Distance Learning
Control and Administration of Medicines (Level 3)	e-Learning
Core Skills Framework Compliance Package	Package
Counselling Skills (Paper Based)	Distance Learning
Counter Fraud in NHS	e-Learning
Deaf Awareness (Paper Based)	Distance Learning
Dementia - An Understanding	e-Learning
Dementia - Clinical Guidelines	e-Learning
Dementia - Dealing with Challenging Behaviour	e-Learning
Dementia - Interventions for Cognitive and Non - Cognitive	e-Learning
Dementia - Types of Dementia	e-Learning
Dementia Care Practice Level 3	e-Learning
Diabetes Awareness	e-Learning
Diabetes Awareness	e-Book
Diabetes Awareness (Paper Based)	Distance Learning
Diabetes in Children and Young People (Paper Based)	Distance Learning
Diet and Nutrition	e-Learning
Dignity & Respect	Video
Dignity and Respect	e-Learning
Dignity and Respect	e-Book
Dignity and Respect (Paper Based)	Distance Learning
Disability Awareness	e-Learning
Drugs Awareness (Paper Based)	Distance Learning
Drug Calculations	e-Learning
Duty of Care	e-Learning
Duty of Care	Video
End of Life - Advanced Care Planning	e-Learning
End of Life Care - Level 2 (Paper Based)	Distance Learning
End of Life Care - Level 3 (Paper Based)	Distance Learning
End of Life Care Level 2	e-Book
End of Life Care Level 3	e-Learning
Epilepsy Awareness	e-Learning
Falls Prevention	e-Learning
Fluids & Nutrition	Video
Foetal Alcohol Spectrum Disorders (FASD)(Paper Based)	Distance Learning
HACCP	e-Learning
Handling Information	Video
Healthy Eating and Nutrition (Paper Based)	Distance Learning
Infection Control for Health and Social Care Workers (Paper Based)	Distance Learning
Infection Control In The Workplace	e-Book
Infection Control in the Workplace (Paper Based)	Distance Learning
Infection Controls Level 3	e-Learning
Infection Prevention & Control	Video
Infection Prevention and Control	e-Learning
Infection Prevention - Clinical	e-Learning
Infection Prevention and Control for Non-Clinical Staff	e-Learning
Information Governance	e-Learning
Learning Disabilities	e-Learning
Learning Disability Awareness (Paper Based)	Distance Learning
Legionnaires	e-Learning
Managing Risk, Minimising Restraint	e-Learning
MCA & DOLS	e-Book
Medication	Video
Medication and Domiciliary Care (Paper Based)	Distance Learning
Medication Management	e-Learning
Mental Capacity Act & Deprivation of Liberty Safeguards (Paper Based)	Distance Learning
Mental Capacity Act and Deprivation of Liberty Safeguards	e-Learning
Mental Health Awareness	e-Learning
Mental Health Awareness	e-Book
Mental Health Awareness (Paper Based)	Distance Learning
Moving & Handling Clients (Paper Based)	Distance Learning

Moving & Positioning	Video
Moving and Handling Clients	e-Book
Neurological Conditions (Paper Based)	Distance Learning
Obsessive Compulsive Disorder (Paper Based)	Distance Learning
Palliative and End of Life Care	e-Learning
Person Centred Care	Video
Person Centred Care Level 2	e-Learning
Physiological Measurements (Paper Based)	Distance Learning
Positive Dementia Care	e-Book
Positive Dementia Care (Paper Based)	Distance Learning
Positive Dementia Care for Domiciliary Workers (Paper Based)	Distance Learning
Preparing to Work in Care Level 2	e-Learning
Pressure Ulcer Prevention (Acute)	e-Learning
Pressure Ulcer Prevention (Community Settings)	e-Learning
Principles of Medication Administration in Schools (Paper Based)	Distance Learning
Principles of Safe Handling of Medicines (Paper Based)	Distance Learning
Professional Boundaries (Paper Based)	Distance Learning
Reablement	e-Learning
Responding to Substance Misuse (Paper Based)	Distance Learning
Risk Assessment & Management in Care Level 3	e-Learning
Safeguarding Adults	Video
Safeguarding Adults	e-Book
Safeguarding Children	e-Learning
Safeguarding Children	Video
Safeguarding Children and Young People	e-Book
Safeguarding Children and Young People (Paper Based)	Distance Learning
Safeguarding Children Practice Level 3	e-Learning
Safeguarding of Vulnerable Adults	e-Learning
Safeguarding of Vulnerable Adults	e-Book
Safeguarding of Vulnerable Adults (Paper Based)	Distance Learning
Seizures CSTF Aligned	e-Learning
Self-Harm	e-Learning
Slips, Trips and Falls - Healthcare	e-Learning
Social, Emotional & Behavioural Difficulties (Paper Based)	Distance Learning
Stand by me Dementia	e-Learning
Stroke Awareness	e-Learning
Stroke Awareness (Paper Based)	Distance Learning
Substance Misuse Awareness Level 3	e-Learning
The Control and Administration of Medicines	e-Book
The Control and Administration of Medicines (Paper Based)	Distance Learning
Therapeutic Activities (Paper Based)	Distance Learning
Tissue Viability - An Introduction	e-Learning
Tissue Viability - Assessment & Treatment of Wounds	e-Learning
Tissue Viability - Dressings, Wounds & Pressure Relieving Equipment	e-Learning
Tissue Viability - Wound Bed Preparation	e-Learning
Tissue Viability - Wound Types	e-Learning
Tissue Viability (Paper Based)	Distance Learning
TQUK Level 2 Certificate in Preparing To Work in Adult Social Care (QCF)	Qualification
Understanding Attention Deficit Hyperactivity Disorder (Paper Based)	Distance Learning
Understanding Epilepsy	e-Book
Understanding Epilepsy (Paper Based)	Distance Learning
Venipuncture	e-Learning
Verification of Death	e-Learning
Visual Impairment Awareness (Paper Based)	Distance Learning
Work in A Person Centred Way	e-Learning
HOSPITALITY	
AUASP (Award for Underage Sales Prevention)	e-Learning
SALPS (Scottish Award for Licensed Premises Staff)	e-Learning
Slips, Trips and Falls - Hospitality	e-Learning

MANAGEMENT	
Bullying & Harassment	e-Learning
Business Administration Knowledge (Paper Based)	Distance Learning
Coaching Skills in Team Leading and Management	e-Book
Complaints Handling	e-Learning
Conflict Resolution	e-Learning
Conflict Resolution in the Workplace (Paper Based)	Distance Learning
Contracts and Written Statements	e-Learning
Customer Service	e-Learning
Data Protection	e-Learning
Developing Environmental Awareness (Paper Based)	Distance Learning
Discipline & Grievance	e-Learning
Display Screen Equipment	e-Learning
Drugs and Alcohol Awareness	e-Learning
Effective Customer Care (Paper Based)	Distance Learning
Equality and Diversity	e-Learning
Equality and Diversity	e-Book
Equality and Diversity (Paper Based)	Distance Learning
Equality, Diversity and Human Rights - Promoting Understanding	e-Learning
Equality, Diversity and Inclusion	Video
Ethical Issues in Management	e-Book
Giving and Receiving Feedback	e-Learning
Handling Redundancy	e-Learning
Improving Your Own Management and Leadership Skills	e-Book
Interview Skills	e-Learning
Managing Conflict	e-Learning
Managing People	e-Learning
Managing Physical Resources	e-Book
Mentoring for Mentors	e-Learning
Pay & Reward	e-Learning
Performance Management	e-Learning
Staff Appraisal Skills	e-Learning
Stress Awareness	e-Learning
Team Leading Knowledge (Paper Based)	Distance Learning
Supporting Organisational Change Initiatives	e-Book
Training and Development (Paper Based)	Distance Learning
Working Time & Holidays	e-Learning
PERSONAL DEVELOPMENT	
Starting Work	e-Learning
Time Management	e-Learning
Understand Your Role	e-Learning
Your Healthcare Career	e-Learning
Your Personal Development	e-Learning
Your Personal Development	Video
Your Role	Video